



THE KING'S CLUB

KING'S COLLEGE SCHOOL WIMBLEDON

KING'S CLUB JUNIOR SWIM PROGRAM TERMS & CONDITIONS

I. PAYMENT / BOOKING TERMS

- (a) The King's Club junior swim program is available to Family Full and Swimming Members only.
- (b) Places are allocated on a first come first basis, in accordance with the advertised booking dates.
- (c) In order to confirm your child's place on a course, payment in full is required at the point of booking. The King's Club operates on a cashless system accepting card payments only.

2. CLASSES

- (a) Each class (stage) adheres to specific teaching ratios. Should a class be full, your child will be added to the waitlist and you will be informed if / when a place becomes available.
- (b) After the first week of each term the instructor may feel that your child is best suited in a different level of class. In these circumstances you will be contacted by the club and offered an alternative class depending on availability.
- (c) All instructors are qualified experienced swimming teachers, hold a relevant ASA certificate, insured and DBS checked.
- (d) The Club reserves the right to change the timetable of activities.
- (e) The Club will endeavour to find an alternative instructor if they are unwell or not able to teach the class.
- (f) The lessons are lifeguarded at all times.
- (g) The child must be accompanied by a guardian at all times. The guardian is required to wear pool over-shoes when on poolside, which are available from the Club's reception.
- (h) Food & drink are not permitted poolside (there is a water fountain available)
- (i) Parents are to ensure their child showers prior to entering the pool.
- (j) Children are encouraged to wear swim caps in lessons.
- (k) Access - Parents and children are permitted to access the changing rooms no earlier than 17:50 to ensure they are poolside for their 18:00 session.
- (l) Upon booking, parents must disclose any medical conditions that may be relevant to undertaking the session. This information will be passed on to the instructor.
- (m) Classes are non transferable
- (n) The taking of photos and videos are not permitted anywhere on the premises.

3. REFUNDS & CANCELLATIONS

- (a) A course may be refunded in full provided it is cancelled 48 hours in advance of the course start date.

- (b) If a member cancel's their child's course after the start of the course has started no refunds will be issued.
- (c) The King's Club does not issue refunds for any sessions not attended, however depending on availability the child may be able to attend another session of the same level in the week as a "catch up class".
- (d) If the advertised instructor is unable to teach the class, the Club will endeavour to provide a qualified replacement and the lesson will go ahead as planned. If the Club has to cancel the session, the parent will be given the option to attend a catch-up class on another day (depending on availability) or will be credited for the following term's course, or refunded for that individual session.

4. DUAL USE FACILITY

- (a) As stated in the Club's Membership terms and conditions, the King's Club is a dual use facility set within the grounds of King's College School and members are required to abide by the rules to ensure that the health, safety, welfare and the club's safeguarding arrangements are complied with at all times.
- (b) Parents and children will have access to the changing rooms at 17:50 for the 18:00 sessions only, however there may be occasions when the facilities will be unavailable to members at short notice (on weekdays and weekends), because of out of hours school activities, school sports fixtures and / or exams. In these rare circumstances parents will be offered one of the three alternatives below:
 - a. Catch up lesson in a similar class on another day (depending on availability) or if not available or convenient;
 - b. A credit for the cancelled session to be used on the following term's course or if not suitable;
 - c. a refund for the missed session.
- (c) On the rare occasion that the class starts no more than 10 minutes late then the session will run for 20 minutes with no refund. If the session offered is less than 20 minutes, the parent will have the choice of the options a – c above.

5. PRIORITY BOOKINGS

- (a) Parents of children on existing courses will be given a one-week priority booking window to secure their child's place on the following term's course. Please note that a priority can only be guaranteed for the same class. If a child is moving up a level, a place will only be confirmed depending on availability.
- (b) All priority booking dates will be emailed to parents post booking.

6. INDEMNITY AND LIMITATION OF LIABILITY

- (a) The club does not in any circumstances, hold itself liable for any injury, illness, accident or loss of or damage to property caused by the use of the facility.
- (b) The club and its employees shall be under no liability in respect of injury to a member or their guest caused by negligence or recklessness of a member or any participants or guests of the member.
- (c) A member shall fully indemnify and hold harmless the club at all times against any all liabilities, costs, expenses, damages and losses (including but not limited to any direct or consequential losses, loss or profit, loss of reputation and all interest, penalties and legal costs and all other reasonable professional costs and expenses) suffered or incurred by the club arising out of or in connection with any breach of these terms by the members, any guest members or visitors of the member.
- (d) The club does not accept any liability for any injury or death of any member or guest that may happen on the premises, other than the liability which arises from our negligence or our failure to take reasonable care.

All other Terms of Usage can be found in the King's Club Membership Terms & Conditions.